



Mission of Naomi's House

The mission of Naomi's House is to offer hope and healing to women who have suffered from commercial sexual exploitation by providing resources to begin a new life. Naomi's House is a faith based, non-profit organization and is seeking applicants who have a personal relationship with Christ, seeking to make a difference in the world.

Case Manager, Rise Program

The Case Manager of Rise provides weekly case management support for participants in Rise Independent Living and Outpatient services in collaboration with the Rise team. The Case Manager provides supplemental support to NH programming as needed. The ideal candidate shows a high level of relational and mentoring commitment to women at risk for commercial sexual exploitation and/or currently or formerly in the life. Additionally, the ideal candidate is well-organized and demonstrates a high standard of professionalism. The case manager maintains a case load of up to 12 participants between services and is available to assist participants via individual appointments, care collaboration and as needed support.

This is a full-time role dedicated to the direct client services, administrative tasks, and program development. Hours may fluctuate based on site need. The CM reports to the Clinical Program Advocate of Rise.

Location: Wheaton

Direct Care Services:

- Manages case load of up to 12 Rise Independent Living participants and Rise Outpatient participants
- Assists in transporting participants to and from appropriate case management appointments
- Collaborates care with the Clinical Program Advocate and Rise care team to support participants in achieving their goals according to their Care Plan
- Participates in participant reviews to track progress and program advancement with the Clinical Program Manager and Clinical Program Advocate
- Refers participants to appropriate community services during case management hours
- Maintains participant records with precision and accuracy while adhering to HIPPA standards

- Utilizes the knowledge of NH philosophy of care in trauma informed and strengths-based approaches that are participant-led
- Meets weekly with Program Advocate of Rise for supervision and assessment
- Assess group needs in partnership with the Program Advocate utilizing a needs-based assessment survey and participant feedback for program adjustments and growth
- Attends scheduled team meetings and provides participant updates for care team

Community Engagement:

- Collaborates with community partners participants in various programs to bring awareness to the community about Naomi's House services and develop partnerships to support Naomi's House participants
- Maintains expertise in the field of anti-trafficking work by staying adept in local laws and services for survivors
- Collaborates care with community partners, therapists, and other services providers to fulfill gaps in services to exploited women

Qualifications:

- A personal and growing relationship with Jesus Christ and be an active member or a regular attendee of a church.
- Bachelors in Social Work, Psychology, Human Services or related field.
- Seeks to work with a diverse team of professionals in the field
- Strong oral, written communication skills and listening
- Well-developed ability to engage others in building relationships and sustaining momentum.
- Proven capacity to maintain patience, tolerance and tact with diplomacy in high-pressure situations
- High level of integrity and strong ethical values; must maintain the highest standards of confidentiality with all records, including organizational and individual information

Qualified applicants should send a résumé to the Director of Operations, Blythe Todd at blythe.todd@naomishouse.org.

*Naomi's House is a ministry of The Moody Church. All Naomi's House employees must comply with The Moody Church employment guidelines, including signing a Statement of Faith. Employees are not required to be members of The Moody Church but must be affiliated and in good standing with a local church. A pastoral reference will be asked during the application process.